



Mission Statement from the Windstar On Naples Bay Master Association

Preparation and Reaction Plan

The Windstar on Naples Bay Master Association Board of Directors, (herein referred to as **WMA Board**) determines when a hurricane/tropical storm/disaster or unspecified “emergency” is a threat to our community, and is responsible for preparations and implementations of the Emergency plan.

The **WMA Board** is responsible to make the final decision regarding preparations and will follow all evacuation orders given by the authorities and executing responsibility including resource control and coordination. All preparations will be made in time for personnel to weather the emergency at their homes.

Each property owner is responsible for their own personal well being, taking reasonable precautions and observing all requests by authorities.

Emergency Operations center for the execution of the emergency plan is located at:

Windstar Gatehouse
2880 Windstar Boulevard
Naples, FL 34112
239-775-3400, ext. 202
239-280-7711 Cell; Mitch Johnson
mitch@windstarmaster.com

Offsite: Look for updates via email

Shelters:

Please note the Clubhouse **is not** an evacuation shelter; as it is likely to also be included in any mandatory evacuation order. Check links below for updates on local emergency services and shelters.

Communications:

WMA Board will (if email available) email newsflash updates to all residents on the WMA email address on record.

Please visit www.windstarmaster.com for various neighborhood contact info and management company details.

**Collier county, utilities, government contacts
And miscellaneous service providers**

AAA Naples
239-594-5006

American Red Cross
239-596-6868

City of Naples
239-213-4900

Coast Guard
239-261-7375

Collier County Animal Control
239-530-7387

Collier County Code Enforcement
239-403-2448

Collier County Sheriff “non emergency”
239-774-4434

Collier Co. Storm Water Management
239-252-2501

Collier County Waste Management
239-649-2212

Comcast
239-732-3577

Collier County Government
239-252-8999

E. Naples Fire Control
3375 Bayshore Dr. 239-793-7050

Florida Power & Light
239-262-1322; 800-468-8243

HOSPITALS – MEDICAL CENTERS

East Naples Walk-in 239-793-0424
Walk in Clinic of Naples Medical Center
239-649-3333
Florida Family Care Medical Center
239-455-4104
Naples Community Hospital 239-436-5000
North Collier Health Center (24 hours)
239-513-7000
Physicians Regional Medical Ctr; Collier Blvd.
239-348-6000

Naples (City) Emergency Services
239-213-4844

National Flood Insurance Program
1-888-CALL-FLOOD ext. 445,
TDD# 1-800-427-5593

The following information & useful preparation suggestions were made available by Collier County; FEMA; NOAA, FDOT and has been provided for reference.

Floods

Note: Windstar is located in FEMA Flood Zone AE; High Risk Area

What Protective Measures Do I Need To Take For Floods? What Causes Flooding?

Because of the low land elevations and the high water tables over much of our area, flooding is likely to occur in some areas during summer showers and thunderstorms. A storm with a considerable amount of water volume in a short period of time will cause flooding in low-lying areas throughout the county even though the canal network and drainage ditches will alleviate some flooding.

Protective measures that need to be taken are broken down into four stages:

Preparatory Stage

- ❖ Keep a stock of food that requires no cooking. Recycle every six months
- ❖ 3 gallons of water per person (don't forget your pets)
- ❖ Keep a first aid kit available.
- ❖ Keep your vehicle fueled.
- ❖ Consider purchasing flood insurance for your home and belongings
- ❖ Turn to radio or television or NOAA Weather Radio for flood warnings.
- ❖ Obey warnings from emergency officials; evacuate when notice is issued.
- ❖ Know your evacuation zone and route to a place of safety.
- ❖ Cash (with some small bills) and Credit Cards - ATMs may not be available for extended periods
- ❖ Know what supplies to take with you.
- ❖ Shut off electricity and water to your home prior to leaving.
- ❖ Be cautious and avoid flood prone areas when evacuating.

✚ Additional preparedness and emergency management information can be found at www.colliergov.net , at <https://www.floridadisaster.org> as well as the National Hurricane Center website www.nhc.noaa.gov, <https://www.ready.gov>

Take These Steps to Reduce Property Losses.

- Move outdoor furniture and carry downstairs furniture to upper floors or higher locations.
- Sandbags can help slow down flood waters from reaching your possessions. (Note: Collier County **DOES NOT** issue sand and sand bags to the public. These items are readily available at do-it-yourself (DIY) stores.

Know what your current insurance policy **does and does not** cover. Coverage may be subject to change with certain improvements to your home and may require adherence to certain regulations.

Flood Warning Stage

- Store drinking water in sterile, covered containers.
- Move valuable objects higher. Place them on shelves, tables and countertops.
- Turn off electricity.

During The Flood Stage

- Stay on higher ground.
- Do not drive on a flooded road, if your vehicle stalls, abandon it immediately and seek higher ground.
- Don't attempt to wade across a flowing stream that is above your knees.
- Don't allow children to play in standing water. It may be contaminated with chemicals or sewage, insects, snakes or worse.

After The Flood Stage

- ✓ Do not eat fresh food that has come into contact with floodwater.
- ✓ Drink only bottled or previously stored water.
- ✓ Stay away from disaster areas. You may hamper rescue recovery operations.

- ✓ Do not handle live electrical equipment.
- ✓ Report downed power lines to the local law enforcement authorities.
- ✓ Keep tuned to local radio and television stations for instructions on how to obtain medical care and emergency assistance such as water, food, clothing, shelter and updated weather reports and conditions.

Disaster Preparation

Post emergency telephone numbers by the phone and vehicles.

Inspect your home for potential hazards (items that can move, fall, break or catch fire) and correct them.

Have your family learn basic safety measures, such as CPR and first aid; how to use a fire extinguisher; how and when to turn off water, gas and electricity in your home.

Discuss with your family what you would do if advised to evacuate. Pick two places to meet: a spot outside your home for an emergency, such as fire, and a place away from your neighborhood in case you can't return home.

Choose an out-of-state friend as your "family check-in contact" for everyone to call if the family gets separated.

Teach children how and when to call 911 or your local Emergency Medical Services number.

Keep enough supplies in your home for at least 3 days.

Assemble a disaster supplies kit. Store these supplies in sturdy, easy-to-carry containers, such as backpacks or duffle bags.

Keep important documents in a waterproof container.

Keep a smaller disaster supplies kit in the trunk of your car.

Install safety features in your house, such as smoke detectors (test monthly) and fire extinguisher.

A Disaster Supplies Kit Should Include:

A 3-day supply of water
(One gallon per person, per day)
Food that won't spoil
Prescription medicines
One blanket or sleeping bag per person
First-aid kit
Battery-powered NWR

Special items for infant, elderly
or disabled family members
One change of clothing and shoes per person
Emergency tools
Flashlight, extra batteries
Extra set of car keys
A portable radio
Cash and then credit cards