

# Policies Regarding Keewaydin Services

Defined Terms, as used herein:

“**Member**,” is any Windstar resident, or any non-resident member of a recreational association within Windstar.

“**Tenant**” is anyone who rents or leases a unit or boat slip from a **Member**. “**House Guest**” is a guest of a **Member** who temporarily resides with a **Member**.

## 1. Booking Trips on the Keewaydin Queen III

- **Members** have use privileges for all services of the Keewaydin Queen III and its facilities.
- All passengers must agree to the [Terms and Conditions](#) as listed on the reservation confirmation page as a condition of transportation on the Keewaydin Queen III.
- No **Member** should address their concerns to any member of the crew of the Keewaydin Queen III. Any issues regarding the conduct of the Keewaydin operations or conditions on the Island should be directed to Mitch Johnson or the President of the Master Association. Violations of the above will result in riding privileges being revoked without recourse.
- Per Coast Guard regulations, Captain Dan or his designate is in complete charge of the vessel. Passengers must always follow his or her directives. Passengers who disregard these directives may be removed from the vessel at the sole discretion of the captain. Violations of the above will result in riding privileges being revoked without recourse.
- Advance reservations for space on all trips must be made by a **Member** through the Bookeo website found on the Windstar Master Association web site.
- The No-Show Policy will apply to all reservations which have not been canceled by 5pm the day before scheduled departure. CANCEL VIA PHONE AT 239-307-9898
  - For the first No-Show Policy infraction of the season:

The individual who made the reservation will receive a notice which will include an invoice for \$10 per seat reserved and will state that their party reserved seats for a ride on the Keewaydin Queen but did not board the vessel for the trip.

The notice will also state that: (i) Future reservations for island shuttle and evening cruises will not be accepted from that person (or their immediate family members) until the No-Show fee has been paid; and (ii) A second No-Show will result in suspension of reservation privileges for the remainder of the current season.
  - For the second No-Show infraction of the season:

The individual who made the reservation will receive a second notice which will refer to the first infraction notice; it will include an additional invoice for \$10 per seat reserved; and it will state that future reservations for shuttle trips and evening cruises will be suspended for the remainder of the season.
- These notices will be sent on behalf of the Windstar Master Association board of directors.
  - Walk-ons for all cruises will continue to be permitted on a space-available basis.
  - A **House Guest** may ride the Keewaydin Queen III for day trips to the island without a **Member**. All other guests must be accompanied by the **Member**.
  - No-shows are holders of reservations for trips who do not board the vessel and do not cancel their reservation by 5:00 PM the day before. No-Shows will be subject to

administrative fees and suspension of reservation privileges. No excuses are permitted for no-shows (sickness, change of plans, family emergency, etc.).

- Reservations can be made for a maximum of six. Contact Captain Dan for availability of groups larger than six (windstarboat@gmail.com).
- Tipping is an important part of our crew's compensation. While not required, a tip of \$5.00 per adult passenger is recommended.

## 2. Fees for Private Boats Using the Keewaydin Island Dock

- **Private Boat Permit** (sticker) - \$100 annually.

A Private Boat Permit must be purchased for any vessel to use the Windstar Master Association dock on Keewaydin Island. Holders of Private Boat Permits may use the Keewaydin dock by reservation only. Each permit is non-transferable and is specific to one vessel. The permit is valid for one year beginning October 1. **Members** or **Tenants** must be present when a private boat is moored at the Windstar Master Association dock on Keewaydin Island.

Private boaters must be aware that the permit grants permission to use the dock and property for beach visits. The restrooms, external shower, and beach umbrellas will be available only during periods when day trips to Keewaydin Island are offered to **Members** and their guests.

Private boaters with valid permits will not have access to our generator during off-hours visits. Furthermore, their pilot and guests are expected to return chairs and carts, if used, and to remove all trash when they depart the Keewaydin property.

- **Rental Boats. Members**, their guests, and **Tenants** who rent a boat for their stay (Freedom Boat Club, for example) would need to purchase an annual permit / sticker for their stay if they wish to use the Keewaydin Island dock. Reservations for mooring rental boats with permits must be made in advance.
- **Damage to Keewaydin Dock. Members** and **Tenants** who cause damage to the Keewaydin dock must report the damage to Captain Dan promptly (windstarboat@gmail.com) They will be expected to reimburse the Master Association for the cost of repairs. If damage to the dock is not reported promptly, the **Member** or **Tenant** responsible may be fined by the Master Association in accordance with Sections 7.2 and 11.5 of the Master Association's Declaration of Covenants, Conditions & Restrictions.

## 3. Fees for Sunset & other Chartered Trips on the Keewaydin Queen III

- All reservations must be pre-paid at time of Booking. Cancellation charges apply.
- The fee for scheduled evening cruises (Sunset Cruises, Full Moon Cruises, Christmas Boat Parade, etc.) is \$20 per person plus tax.
- The fee for private specialty cruises is \$20 per person plus tax with a minimum fee of \$400. 35-person limit.

## 4. Fees for Trips on "Second Wind" the 6 passenger Grady White vessel

- For those who wish to reserve the "Second Wind" should contact Captain Dan for rates and fees.