

- No-Show policy. The Communications team was helpful in streamlining the policy which we discussed in the August board meeting. The final version of the policy is shown below. The policy should be approved by the board, and then distributed to residents and non-resident members of the Windstar Club and Southpointe Marina.

### Keewaydin Shuttle No-Show Policy

- The No-Show Policy will apply to all reservations which have not been canceled by 5:00 PM the day before scheduled departure. **Cancel via phone at 239-307-9898.**
- For the first No-Show Policy infraction of the season:

The individual who made the reservation will receive a notice which will include an invoice for \$10 per seat reserved and will state that their party reserved seats for a ride on the Keewaydin Queen but did not board the vessel for the trip.

The notice will also state that: (i) Future reservations for island shuttle and evening cruises will not be accepted from that person (or their immediate family members) until the No-Show fee has been paid; and (ii) A second No-Show will result in suspension of reservation privileges for the remainder of the current season.
- For the second No-Show infraction of the season:

The individual who made the reservation will receive a second notice which will refer to the first infraction notice; it will include an additional invoice for \$10 per seat reserved; and it will state that future reservations for shuttle trips and evening cruises will be suspended for the remainder of the season.
- These notices will be sent on behalf of the Windstar Master Association Board of Directors.

A copy of the proposed invoice to no-shows is attached.

- We completed and passed our Coast Guard Hull Inspection.
- There will be an in-water inspection on October 16<sup>th</sup>. Dan could not get this required inspection rescheduled, so he will commence shuttle operations the next day.
- Solar options for Keewaydin are being discussed and will be summarized for Board consideration at this (9/26) meeting. (A Zoom meeting is scheduled for 9/25 with Florida Solar Design to discuss an informal proposal presented by this firm earlier this month.)
- New dock carts are being purchased for the main dock. Older carts are being moved to the island. A new Cocina shell landing has been placed for the cart area on the island as we removed the damaged/unnecessary wood platform we previously had.

- Paint and siding work on the island pavilion is scheduled for October, and Dan expects the work to be completed prior to November. This will include a new lid frame for our well.
- Mitch is seeking quotes for security cameras on Keewaydin (including a self-powered solar version in case we do not proceed with solar power on the island overall). The Keewaydin Committee identified a security camera for the Keewaydin Queen used by similar vessels, and provided the specifications to Captain Dan. He will order the camera and have it installed (cost reported to be under \$500).
- Dan has moved boats to the Southpointe Marina out of storm-surge-caution, which is possible from Helene. He will visit the island to tie down any loose items ahead of the storm, which is expected to arrive on 9/25.
- New fiberglass decking was installed in the restroom on the Keewaydin Queen.
- A non-skid surface was applied on the deck of the Queen.
- Starboard engine received a tune up to resolve an issue with it starting.
- New Batteries were installed on the Queen.