

Congratulations! We're thrilled that you will be getting new Fision TV+ service in your home.



IMPORTANT NOTE

We strongly encourage you to keep this document in a secure location. You will **NOT** return this completed document to Hotwire. You will be entering the applicable details into your Fision TV+ experience.

Your Gmail Account

You are not required to have a Gmail account for your Fision TV+ service to work. However, by connecting a Gmail account you unlock the opportunity for additional voice control connectivity.

Don't have a gmail account? OR want to create a new one?

To create a google account, visit accounts.google.com/signup

Username

Password

Your My Hotwire Online Account & App

Your My Hotwire online account is important for online access to manage billing, upcoming appointments, and much more. You will set this up during your consultation and it will be activated once your services are installed.

If you are an existing customer, this will not change.

You will use your My Hotwire online account username & password to login at **gethotwired.com** and also to login to the **Hotwire Fision App** to view your account.

Username

Password

Your TV Everywhere Access

TV Everywhere is included as part of your subscription. For example, when you subscribe to HBO, you also get TV Everywhere access to HBO Max online and the HBO Max app.

Hint: You can see all the TV Everywhere apps that you have access to when you login to your My Hotwire online account. They will be listed on this page: gethotwired.com/channel-lineup/tve

To access TV Everywhere Apps you will use the same username and password that you created for your My Hotwire online account.

Preparing For Installation



Your Streaming Service Accounts

We want to help you unleash the exciting entertainment options accessible with Fision TV+.

Note: These are third party apps that are not provided by Hotwire.

Subscribing is optional and it is unlikely that you subscribe to all of them at one time. The goal here is to be prepared with the current username and password for each streaming app you wish to use.

After your installation is fully completed, you will need to login to each streaming service/app that you wish to connect into your Fision TV+ service. You will repeat this login process for each Fision TV+ box.

Please skip if you do not subscribe. If you change your mind and subscribe at a later date, you can download the app and login at that time.

Streaming Service / App	Username	Password
Netflix		
Prime Video		
Hulu		
Apple TV+		
Disney +		
Paramount +		
Peacock		
YouTube		
Discovery+		
ESPN+		